



Privacy Policy

Last Updated: 15th April, 2022

Effective: 15th April, 2022.

Privacy Policy

Privacy Policy

tutorlet ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how your personal information is collected, used, and disclosed by **tutorlet**. This Privacy Policy applies to our application named **tutorlet**, and its associated subdomains (collectively, our "Service"). By accessing or using our Service, you signify that you have read, understood, and agree to our collection, storage, use, and disclosure of your personal information as described in this Privacy Policy and our Terms of Service.

Definitions and key terms

- **Cookie**: small amount of data generated by a website and saved by your web browser. It is used to identify your browser, provide analytics, remember information about you such as your language preference or login information.
- **Company**: when this policy mentions "Company," "we," "us," or "our," it refers to SchoolPaths Ghana, that is responsible for your information under this Privacy Policy.
- **Country**: where **tutorlet** or the owners/founders of **tutorlet** are based, in this case is Ghana.
- **Customer**: refers to the company, organization or person that signs up to use the **tutorlet** Service to manage the relationships with your consumers or service users.
- **Device**: any internet connected device such as a phone, tablet, computer or any other device that can be used to visit **tutorlet** and use the services.
- **IP address**: Every device connected to the Internet is assigned a number known as an Internet protocol (IP) address. These numbers are usually assigned in geographic blocks. An IP address can often be used to identify the location from which a device is connecting to the Internet.
- **Personnel**: refers to those individuals who are employed by **tutorlet** or are under contract to perform a service on behalf of one of the parties.
- **Personal Data**: any information that directly, indirectly, or in connection with other information — including a personal identification number — allows for the identification or identifiability of a natural person.



- Service: refers to the service provided by **tutorlet** as described in the relative terms (if available) and on this platform.
- Third-party service: refers to advertisers, contest sponsors, promotional and marketing partners, and others who provide our content or whose products or services we think may interest you.
- Website: **tutorlet**'s site, which can be accessed via this URL:<https://www.tutor-let.com>
- You: a person or entity that is registered with tut to use the Services.

The **tutorlet** app is not built for advertisement and does not support Ads. It serves as an interface to access our encrypted educational videos and is built to restrict access and avoid duplication of our videos.

This page is used to inform visitors regarding our policies with the collection, use, and disclosure of Personal Information if anyone decided to use our Service.

If you choose to use our Service, then you agree to the collection and use of information in relation to this policy. The Personal Information that we collect is used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

The terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, which is accessible at **tutorlet** unless otherwise defined in this Privacy Policy.

What Information Do We Collect? We collect information from you when you visit our service, register, place an order, subscribe to our newsletter, respond to a survey or fill out a form. • Name / Username • Phone Numbers • Email Addresses • Password

How Do We Use The Information We Collect? Any of the information we collect from you may be used in one of the following ways: • To personalize your experience (your information helps us to better respond to your individual needs) • To improve our service (we continually strive to improve our service offerings based on the information and feedback we receive from you) • To improve customer service (your information helps us to more effectively respond to your customer service requests and support needs) • To process transactions • To administer a contest, promotion, survey or other site feature • To send periodic emails

Is the information collected through our service secure? We take precautions to protect the security of your information. We have physical, electronic, and managerial procedures to help safeguard, prevent unauthorized access, maintain data security, and



correctly use your information. However, neither people nor security systems are foolproof, including encryption systems. In addition, people can commit intentional crimes, make mistakes or fail to follow policies. Therefore, while we use reasonable efforts to protect your personal information, we cannot guarantee its absolute security. If applicable law imposes any non-disclaimable duty to protect your personal information, you agree that intentional misconduct will be the standards used to measure our compliance with that duty.

Information Collection and Use

For a better experience, while using our Service, we may require you to provide us with certain personally identifiable information, including but not limited to Email, Password, Username, Phone Number. The information that we request will be retained by us and used as described in this privacy policy.

The app does use third party services that may collect information used to identify you.

Link to privacy policy of third party service providers used by the app

Google Play Services

AdMob

Google Analytics for Firebase

Firebase Crashlytics

One Signal

Log Data

We want to inform you that whenever you use our Service, in a case of an error in the app we collect data and information (through third party products) on your phone called Log Data. This Log Data may include information such as your device Internet Protocol ("IP") address, device name, operating system version, the configuration of the app when utilizing our Service, the time and date of your use of the Service, and other statistics.

Cookies



Cookies are files with a small amount of data that are commonly used as anonymous unique identifiers. These are sent to your browser from the websites that you visit and are stored on your device's internal memory.

This Service does not use these “cookies” explicitly. However, the app may use third party code and libraries that use “cookies” to collect information and improve their services. You have the option to either accept or refuse these cookies and know when a cookie is being sent to your device. If you choose to refuse our cookies, you may not be able to use some portions of this Service.

Service Providers

We may employ third-party companies and individuals due to the following reasons:

- To facilitate our Service;
- To provide the Service on our behalf;
- To perform Service-related services; or
- To assist us in analyzing how our Service is used.

We want to inform users of this Service that these third parties have access to your Personal Information. The reason is to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose.

Security

We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

Links to Other Sites

This Service may contain links to other sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by us. Therefore, we strongly advise you to review the Privacy Policy of these websites. We have no control



over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

Children's Privacy

These Services do not address anyone under the age of 13. We do not knowingly collect personally identifiable information from children under 13 years of age. In the case we discover that a child under 13 has provided us with personal information, we immediately delete this from our servers. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact us so that we will be able to do necessary actions.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. Thus, you are advised to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page.

This policy is effective as of 2022-04-15

Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact

How to Contact Us

We always want to hear from our customers - especially with questions, comments or concerns about our privacy practices. Please don't hesitate to contact us via email at tutorlet@gmail.com or in writing at:

SchoolPaths Ltd.

4 West of Kingsby Roundabout, New Achimota

Accra - Ghana